

Security & vendor assessment summary

A pre-filled answer set for the questions IT and procurement ask before approving a new SaaS vendor. Accurate as of the date below; contact us for anything not covered here.

COMPANY & PRODUCT

Vendor / product	Jitiuvi — cloud-hosted Supplier Relationship Management (SRM) for aerospace and manufacturing.
Hosting	Managed cloud infrastructure (AWS-backed, US regions) with managed Postgres and object storage.
Deployment model	Multi-tenant SaaS. No customer-side installation or agent required.
Sub-processors	Cloud/database and storage provider, transactional email provider, and an AI model gateway used for the in-app assistant. Current list available on request.

DATA PROTECTION

Encryption in transit	TLS 1.2+ enforced on all connections; HTTPS only.
Encryption at rest	AES-256 on database and object storage.
Tenant isolation	Row-level security enforced at the database layer. Every record carries a company identifier; policies scope reads and writes to the authenticated user's company and, for shared records such as POs and NCRs, to the explicit customer-supplier relationship.
File storage	Documents stored in access-controlled buckets; upload and read policies verify ownership or an active trading relationship before granting access.
Data location	United States.
Backups	Automated managed database backups with point-in-time recovery; restore procedure tested at least annually.
Data retention & deletion	Active data retained for the life of the subscription. Deleted records purged within 30 days. Audit logs retained 7 years for compliance. Full export or deletion on written request at termination.
Data ownership	Customer retains ownership of all customer data. We do not sell customer data or use it to train third-party models.

ACCESS CONTROL

Authentication	Email + password (12-character minimum with strength enforcement), Google SSO, and SAML SSO for enterprise domains.
MFA	TOTP multi-factor authentication enforced for administrator accounts, with hashed single-use backup codes.
Authorization	Role-based access control across 17 standard roles plus a custom role, mirrored on both the OEM and supplier sides, enforced in the UI and at the database policy layer.
Provisioning	SCIM provisioning available for enterprise directories; per-tenant tokens with rotation.
Session management	JWT-based sessions with expiry and refresh; server-side revocation on sign-out.
Internal access	Least-privilege administrative access; production credentials are not shared and privileged database keys are not exposed to application code.

APPLICATION & OPERATIONAL SECURITY

Secure development	Changes reviewed before release. Automated security scanning of database policies, edge functions and dependencies runs on an ongoing basis; findings are triaged and remediated.
Common controls	Server-side authorization on every API endpoint, tenant checks on all cross-company functions, SSRF protection on outbound integration calls, and rate limiting on public endpoints.
Logging & monitoring	Application and function logs retained centrally; an admin observability view surfaces failures, retries and dead-lettered integration events.
Audit trail	Field-level change history with actor, timestamp and before/after values, exportable to CSV.
Vulnerability reporting	Report suspected issues to security@jitiuvi.com ; acknowledged within 1 business day.
Incident response	Documented incident response process; affected customers notified without undue delay and in any case within 72 hours of confirming a breach of personal data.

COMPLIANCE & LEGAL

SOC 2	Not yet certified. A SOC 2 Type 1 readiness program is underway and tracked in-product against the Trust Services Criteria; status and control evidence available on request.
ISO 27001	Not certified.
GDPR / CCPA	Data processing terms available. Data subject access and deletion requests handled within statutory timeframes.
ITAR / CUI	The platform is not currently accredited for ITAR-controlled technical data or CUI. Do not upload export-controlled drawings or specifications. Contact us if a controlled-environment deployment is required.
Availability target	99.5% monthly availability target; scheduled maintenance announced in advance.
Insurance	Coverage details available on request.
Contacts	Security: security@jitiuvi.com Support: support@jitiuvi.com Commercial: founder@jitiuvi.com

This summary describes the current state of the platform and is provided for vendor assessment purposes. It is not a warranty or a certification. Statements marked as not certified are accurate as written — we do not claim certifications we do not hold.